

STATEMENT OF PERSONAL DATA PROTECTION

Route Executive Services aims to maximally protect the privacy of its customers. We therefore inform you of the practices, options and rights you have regarding the collection and processing of your personal data.

Our basic principles for protecting your personal data are

Respect the privacy of customers' personal data as a priority.

Full transparency in how we handle your personal information.

- Collect and process your data only for legitimate, legitimate, clear and predetermined purposes.
- Management of customer information with confidentiality and any necessary technical and organizational means to protect them.
- Non-disclosure of your personal data to third parties without your consent.
- Compliance with existing legislation and compliance with all obligations arising therefrom as processor.
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Personal data we collect:

The types of personal information we collect from you are:

Your personal information (eg your full name, ID, ID number, passport number or other identification).

- Your contact information (eg phone number, mailing address, email address).
- Information about your car ride, number of people, number of children and age, hours and date of arrival and departure to / from destinations.
- Credit or debit or other debit card information (eg cardholder name, card number, billing address, expiration date), provided you naturally choose card payment.

How to collect personal data:

We collect our customers' personal information in a variety of ways, including:

- When completing your application for car services with our company.
- When contacting a partner - call center

Purposes of collecting and processing your personal data:

As part of our booking and transfer services, we collect and process your personal information so that we can provide you with the services you requested, issue the legal documents and evidence required by law, and inform you of the progress of your requests, as well as to manage, provide, customize and improve our customer support, services and business activities. Particularly:

- To issue and send you bookings and booking confirmations.
- To provide you with the services you desire.
- To notify you of significant changes or developments in our services already provided to you.
- To contact us by email, fax, telephone or other means, on any matter arising out of the execution of our contract, such as for answers to your questions or complaints about our services.
- To outsource the search for any overdue debt in the event of an abnormal development of our contractual relationship with a debt information company.
- To defend our rights before any Court of Justice and any Authority, and for the purposes of enforcing and complying with judicial decisions or provisions of the Law, Directives, Regulations, Circulars.

In addition and provided that you expressly consent to and consent to it, our company may process your data for the following additional purposes:

- With your consent, to promote our products and services through SMS, telephone, email, fax, mail, social media and / or any other appropriate channels of communication.
- Conduct research and / or analysis to better understand your consumer needs, preferences, interests, experiences and / or habits.
- To operate and manage any loyalty and / or loyalty programs.

To whom we disclose and / or transmit your personal data:

To facilitate the achievement of our goals set out in 'IV. For what purpose we collect and process your personal information, "we may transmit, disclose, access your personal information or share it with third parties. In this case, third parties may be:

- Any third party that provides management, marketing and research, distribution, data processing, telesales, telecommunications, payment or other services or supports the operation of our business activities
- Any third party that provides customer service or customer request satisfaction
- Other partners that provide our company with data centers or servers or software products
 - Financial institutions
 - Lawyers, law firms and legally operating debt information companies, as specified by applicable law
 - Insurance companies
 - Public services, public law, public law, judicial authorities, regulators and agencies, regardless of jurisdiction or degree, as required by Law, Judgment, Regulation, Instruction, Order, Opinion, Circular, etc.
 - Auditors, accountants, notaries, lawyers, bailiffs or other financial or professional advisers
 - Third party suppliers under the current provisions concerning the supply of transfer services.
 - Our specialist or global successors in the event of a sale, disposal, merger, liquidation of our business

How is your privacy protected?

In order to ensure the proper use and integrity of the personal information we collect, as well as to prevent unauthorized or accidental access, processing, deletion, alteration or other use, our company implements various internal policies, while taking all appropriate organizational, technical, physical, electronic and procedural security measures, as well as technological standards, in accordance with applicable Laws and Regulations.

How long we keep your personal data:

We retain your personal data for as long as the purposes for which they were collected continue, and in any event for no longer than five years from the provision of the service for which they were collected, except in the case of pending litigation or administrative proceedings, thereby prolonging the retention until the issuance of an irrevocable decision or the completion of proceedings before the Administrative Authority as the case may be. They are subsequently destroyed by our records and system, in accordance with our business policy and provided that their maintenance is no longer required to fulfill the purposes described above, or to cover business, tax and other matters. or our accounting claims or to defend our rights before any competent Court or any other Authority.

Your Rights:

As our clients, you have the right to request and receive access, information, transmission to another processor, as well as a copy of your personal information, which we collect and process. If you would like a copy of some or all of your personal information please contact us at the details of our company listed in the relevant section of this "How to contact us?"

In any case, we wish to ensure the accuracy of your personal information. So if you find that any of your personal information is inaccurate or incomplete, please do not hesitate to ask us to correct or supplement it.

In addition, we would like to inform you that you have the right to request us to delete your personal data if (a) they are no longer necessary to fulfill the purposes of our contractual relationship, (b) they have been processed illegally and beyond the purposes, as described hereinabove, (c) are required by law.

You also have the right to withdraw (in whole or in part) your consent and object to the collection and processing of your personal data by our company. In this case you should keep in mind that any withdrawal of your consent and an objection to processing may result in the termination of our contractual relationship, if any.

In any case, you have the right to appeal to the Personal Data Protection Authority (www.dpa.gr) if you believe that you are being affected by the processing of your personal data.

Contact us:

For more information or clarifications on our company privacy policy, please contact us or mail us at the following contact information: Route Executive Service IKE, DPO, Botsari 1 Melissia , 15127, tel. 2106130577, or by email at info@routexs.com.